

Contact Information



How can you access
the video interpretation service?

Please discuss with your responsible advisor or
psychotherapist how you can access the
diSCover service.

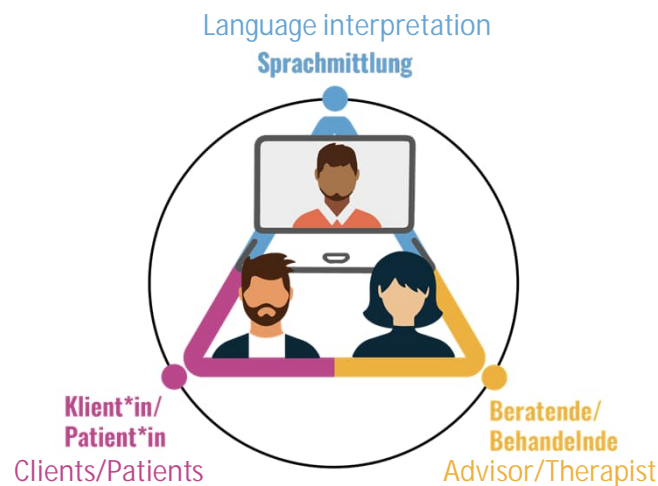


How can you contact us if you have
any questions?

You can contact the project staff via email at:
discover@ukdd.de

If you have any questions or concerns
regarding data processing, you can contact the
data protection officer:

Mrs. Katrin Piehler: katrin.piehler@ukdd.de



Project diSCover –
„Digital language mediation in the
context of trauma-related disorders
and therapy needs of people seeking
protection and their families“

Medical Faculty of the Technical University
Clinic and Polyclinic for Psychotherapy and
Psychosomatics
Project management: Mrs. Dr. Julia Schellong

Project Information

Dear all interested in *diSCover*,



What is the aim of *diSCover*?

Sometimes it is difficult to communicate stressful experiences in a foreign language.

We offer video interpreting by trauma-sensitive trained professionals.



For which languages is the video interpretation available?

- ✓ Arabic
- ✓ Farsi
- ✓ Kurdish
- ✓ French
- ✓ other languages on request
- ✓ Russian
- ✓ Spanish
- ✓ Turkish
- ✓ Ukrainian



Who is this service for?



Only for individuals who:

- ✓ have applied for international protection/ asylum
- ✓ have refugee status or subsidiary protection
- ✓ are newly settled in the Federal Republic of Germany, have been admitted for humanitarian reasons, or have been transferred from another member state



The following individuals cannot participate:

- ✗ persons with tolerated stay
- ✗ persons without residence status
- ✗ persons obliged to leave the country
- ✗ EU citizens



What is important to know?

The sessions with video interpretation are:



confidential



voluntary



free of charge



What do we ask of you?

To access the interpretation services, we ask that you provide

- ✓ proof of your residency status
- ✓ a consent form
- ✓ a brief questionnaire after the conversation
- ✓ completed questionnaires on your mental health status