

Questionnaire for Video Interpreting for Clients/Patients

Please answer the following questions about the session you have just attended.

Please mark the smiley that is most applicable, thank you.

.....
Pseudonym

.....
Date

1) How do you rate today's session with video interpreting in terms of...

...technical processes?



very good



good



bad



very bad

...verbal communication?



very good



good



bad



very bad

...the communication between
the three of you?



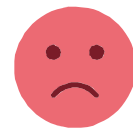
very good



good



bad



very bad

2) How satisfied were you with the
fact that the interpreter was online
and not present in person?



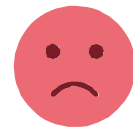
very
satisfied



satisfied



dissatisfied



very
dissatisfied

3) How well did you feel understood
regarding your concern/topic/problem?



very good



good



bad



very bad

4) How comfortable did you feel with
discussing personal/sensitive topics in
front of the interpreter?



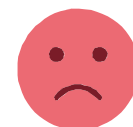
very
comfortable



comfortable



uncomfortable



very
uncomfortable