

**Questionnaire for Interpreting for Clients/Patients**

Please answer the following questions about the session you have just attended. Please mark the smiley that is most applicable, thank you.

.....  
**Pseudonym**                      **Date**

1) How do you rate today's session with video interpreting in terms of...

...technical processes?				
	very good	good	bad	very bad
...verbal communication?				
	very good	good	bad	very bad
...the communication between the three of you?				
	very good	good	bad	very bad

2) **Video:** How satisfied were you with the fact that the interpreter was present in person and not online via video?

**In Person:** How satisfied were you with the fact that the interpreter was online and not present in person?

very satisfied	satisfied	dissatisfied	very dissatisfied

3) How well did you feel understood regarding your concern/topic/problem?

very good	good	bad	very bad

4) How comfortable did you feel with discussing personal/sensitive topics in front of the interpreter?

very comfortable	comfortable	uncomfortable	very uncomfortable